



# WEBSITE SERVICE CHECKLIST

# HOW IS YOUR WEBSITE CONTENT DISPLAYED?

- O Navigation
- ⊚ Search
- O Archive Announcements
- Calendar
- O Documents
- O Images
- O Directories
- Online Forms/Surveys
- © Expiration of Content
- O eNotification
- O Link Validation
- ○─ User Interface & Design
- On-Page Design
- **O** Mobile Responsive
- O— Redesign Policy

# HOW ARE YOUR WEBSITE EDITORS SUPPORTED?

**⊙** New Website Launch

- Migration of Content

Redirect Existing Pages

**ADA Accessibility Review Policy** 

**Website Traffic Analytics** 

**⊚**<sub>T</sub> CMS Training

**Number of Website Editors** 

**Hours/Sessions Training Included** 

**Editing Assistance** 

**Types of Editor Roles** 

Email/Phone/On Website/ Virtual Support Policies



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#### WHAT IS THE WEBSITE FOUNDATION TECHNOLOGY?

### **⊚**⊤ Hosting

**Data Center Integrity** 

**Server Maintenance** 

Server Backups

Website Backups

**Disk Space Allocation** 

# **⊘**⊤ Website Security

Firewall Set Up

**Uptime Monitoring** 

**Malware Scanning** 

**SSL Certificate Policy** 

**Online Form Spam Protection** 

#### **Software Maintenance**

**Immediate Priorities** 

**Scheduled Maintenance** 

As Needed Updates

# **Content Management System (CMS)**

Front End Editing Capabilities

Back End Editing Capabilities

Page Version Storage

**SEO Capabilities** 

# **Domain Name/DNS**

**Options for Domain Registrar** 

.GOV Consulting

**DNS** capability

# WHAT ARE VENDOR QUALIFICATIONS?



# **Experience**

Each website vendor is unique with its ability to provide a long lasting website presence.



#### Insurance

Protection against vendor mistakes